

Error

Runtime Error 52

Error: Runtime Error 52 - "Bad File Name or Number"

Cause

This error typically occurs when the network connection between a Network Console (e.g., Console2, Console3) and the main Console1 has been interrupted or broken.

Important: This error will only appear on networked consoles — not on Console1.

Resolution Steps

Acknowledge the Error

1. On the console displaying the error:
 2. Click **OK** to close the warning message.
 3. Then proceed with one of the following solutions:
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Solution 1: Reboot Console1 and Reset the Network

1. On Console1, go to: **Settings > Exit**
2. Select the Windows **Start** button and **Reboot** the machine.
3. Wait for Console1 to **fully** boot up.
4. Locate the network **router** or **switch**.
5. **Unplug** it, wait **10 seconds**, and **plug** it back in.
6. On **each Network Console** (*in any order*):
 - Click the Windows Start button
 - Select Reboot
7. **Wait** for all systems to fully boot up.

If the issue persists, try **Solution 2**.

Solution 2: Test Network Access to Console1

1. On any **Network Console**:
 - Open **File Explorer** (e.g., double-click "Computer" or "This PC").
2. Navigate to **Console1** under the **Network** section.
3. Double-click the shared folder: **Console1**
4. Then double-click **TabWizTouch**
 - If you can see files inside this folder, the console is mapped correctly (e.g., T:\).

5. Close the window.
6. Try launching the application again by double-clicking the **TabWizard** icon.

If the error remains, try **Solution 3**.

Solution 3: Run Application as Administrator

1. Right-click the **TabWizard** icon on the desktop.
2. Select **Run as Administrator**.

Still not resolved? Proceed to the **final solution**.

Solution 4: Perform Advanced Network Troubleshooting

1. Verify all **cable connections** (both power and Ethernet).
 2. Check for any **IP address conflicts** on the network.
 3. Try plugging cables into **different ports** on the router or switch.
 4. **Repeat all the steps** from Solutions 1 through 3.
 5. If still unresolved, replace the **network switch** or **router** with a known working unit.
 6. If the issue continues, **contact technical support** for further assistance.
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