

Error

Runtime Error

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Cause

This error occurs when the Microsoft Database used by Tab Wizard becomes damaged and cannot be automatically repaired.

Solution

1. **Record the error details** in case you need to provide them to Technical Support later.
 2. **Acknowledge the message** by selecting **OK**.
 3. Navigate to the **Windows Start** button and choose **All Programs** (or **Programs**, depending on your version of Windows).
 4. Locate the **Tab Wizard** folder and select **FixTabWizard Database Utility**.
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If you do not see the utility in the menu:

5. Open the **Tab Wizard Program** Directory.
 6. In the folder, arrange the list of icons by **Name** (*alphabetically*).
 7. Scroll past the yellow yearly/monthly folders until you reach the white file icons.
 8. Continue scrolling alphabetically until you find **TWFixDB.exe**, then double-click it.
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Running the Repair Utility

9. When the utility opens, click the button labeled **Fix Selected**.
 - **Note:** All files in the list are pre-selected for you.
 10. When the repair is complete, select **Exit Program** or close the window.
 11. Reopen **Tab Wizard** from your Desktop.
 12. Repeat the action you were performing before the error occurred to confirm that the issue is resolved.
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If the Repair Fails

If the utility is unable to repair the database, contact **Technical Support** for assistance. Be ready to provide the error details you recorded in Step 1.
